



The Orchard Medical Centre  
 Macdonald Walk  
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Dear Patient,

**Re: Moving from FreeStyle Libre system to FreeStyle Libre 2 system**

You are currently prescribed the FreeStyle Libre flash glucose monitoring system in line with the local prescribing policy. We would like to bring to your attention that the 'FreeStyle Libre 2 flash glucose monitoring system' is now available and you will be automatically moved over to it.

**What is the difference between the FreeStyle Libre system and the FreeStyle Libre 2 system?**

- **No finger pricks:** There's no need to prick your finger when using the FreeStyle Libre 2 system - even when glucose is low, falling or rapidly changing. However, finger pricks are required if glucose readings and alarms do not match symptoms or expectations.
- **Excellent accuracy<sup>1,2</sup>:** Outstanding accuracy in the low glucose range when it matters most
- **Optional alarms:** Peace of mind when it's needed most, with three optimal real-time alarms for those who need them. There is a Low Glucose Alarm, High Glucose Alarm and Signal Loss Alarm.

**What you need to do**

**STEP 1: Choose which device you want to receive alarms on:**

IMPORTANT: You are not able to receive alarms on multiple devices. You need to choose which device you want to receive alarms, either the FreeStyle Libre 2 reader or a compatible phone with FreeStyle LibreLink. You must start your FreeStyle Libre 2 sensor with the device you want to receive

**Using your mobile phone**

**Already have the app? No action required:**

You can continue to use your current app to scan FreeStyle Libre 2 sensors, you do not need to download a new app. Ensure you have updated your app to the latest version (2.5).

**If you don't currently use the FreeStyle LibreLink app but would like to start:**

Download the app for free\* on the App Store or Google Play store. Further details, including device compatibility can be found at:

[www.FreeStyleLibre.co.uk](http://www.FreeStyleLibre.co.uk)

\*Internet connection is required to download the app. Data charges may apply.

**Using a FreeStyle Libre 2 reader**

**Action:**

Order a free of charge, FreeStyle Libre 2 reader from Abbott directly.

Order online:

[www.freestylelibre.co.uk/replacement](http://www.freestylelibre.co.uk/replacement)

Or call Abbott customer service:

0800 170 1177

(Mon-Fri 08:00 – 20:00, Sat 09:00 – 17:00  
 excl. bank holidays)

alarms.

For more information & training on alarm functionality and the FreeStyle Libre 2 system visit:  
[www.FreeStyleDiabetes.co.uk/progress](http://www.FreeStyleDiabetes.co.uk/progress)

Yours Sincerely,

Prescribing Team

The Orchard Medical Centre

1. Alva S, et al. Accuracy of a 14-Day Factory-Calibrated Continuous Glucose Monitoring System With Advanced Algorithm in Pediatric and Adult Population With Diabetes. Journal of Diabetes Science and Technology. September 2020.

doi:10.1177/1932296820958754.

2. Data on file, Abbott Diabetes Care, Inc.

⚠ The LibreView website is only compatible with certain operating systems and browsers. Please check [www.libreview.com](http://www.libreview.com) for additional information.