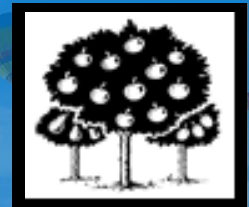


ISSUE (14) - AUGUST - 2025

# THE ORCHARD GRAPEVINE

The Official Patient Newsletter for The Orchard Medical Centre, King-  
swood



## What's Inside?

### **Page 1**

#2 MOST CONSIDERATE GP  
IN BRISTOL

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NHS APP DATA JULY

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FRIENDS & FAMILY  
RESULTS AUGUST 2025

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SCRIPTS TELEPHONE LINE

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### **Page 6**

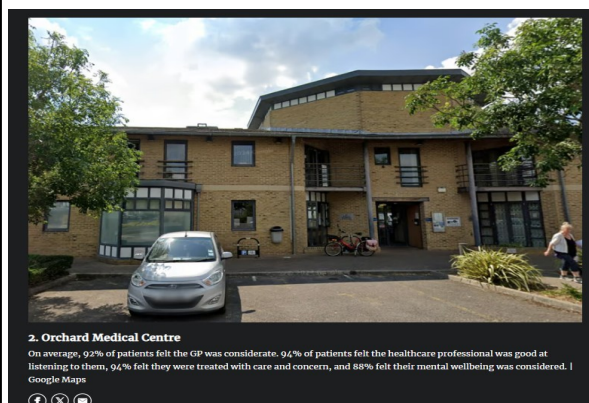
HOW TO GET INVOLVED  
& SOCIAL MEDIA

## SURGERY SPOTLIGHT

We're delighted to share that, according to BristolWorld, our practice has been ranked #2 on the list of the most considerate GPs in Bristol!

A heartfelt thank you to all our patients who took the time to provide feedback — your support means a great deal to us.

Read the full article on: [https://  
www.bristolworld.com/health/bristol-  
considerate-gps-patient-survey-5273213](https://www.bristolworld.com/health/bristol-considerate-gps-patient-survey-5273213)



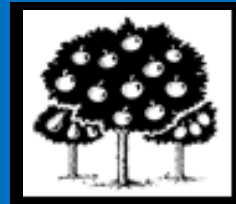
**Bristol**World

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Page!



[https://  
www.facebook.com/  
theorchardmedicalcentre/](https://www.facebook.com/theorchardmedicalcentre/)



## **NHS APP**

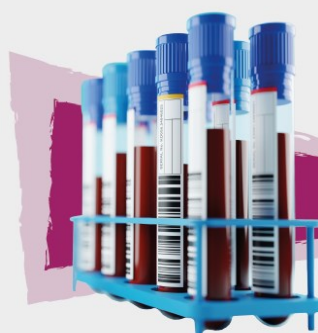
### **AUGUST DATA**

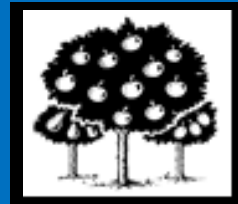
<b>NEW REGISTRATIONS</b>	<b>72</b>
<b>RUNNING TOTAL OF ORCHARD PATIENTS</b>	<b>59%</b>
<b>MONTHLY LOGINS</b>	<b>15,624</b>
<b>MONTHLY APPOINTMENTS MANAGED</b>	<b>44</b>
<b>MONTHLY PRESCRIPTION REQUESTS</b>	<b>1,242</b>

**Over 34 Million People Now Use the NHS App — And That Includes Our Patients!**

The NHS App helps us deliver quicker, more accessible healthcare — and it's designed with your convenience in mind. You can view and manage your health records anytime, anywhere, right at your fingertips — no phone calls, no queues, no extra steps.

**View your  
test results  
in the  
NHS App**





## **FRIENDS AND FAMILY**

### **TEST RESULTS AUGUST 2025**

<b>VERY GOOD</b>	<b>410</b>
<b>GOOD</b>	<b>83</b>
<b>TOTAL</b>	<b>525</b>
<b>PERCENTAGE POSITIVE</b>	<b>93.90%</b>

### **HIGHLIGHTS**

**“The Orchard Medical Centre I find very friendly ,and when it comes to booking either a GP slot or one for the nurse the staff are extremely accommodating! Thank you!”**

**“My GP treated me professionally with understanding of my severe Ill-Health Conditions. He was friendly with empathy. The receptionist also supported me to know the room to go to when it's my turn. Finally, the nurse that handled my blood test and ECG Tests was wonderful and amazing! She knows her job very well and I was very much satisfied with her services and friendliness.”**

**“I had a blood test 10.15am on Monday, a text from the doctor Tuesday 8.39am to say she had reviewed the results and had sent an interim prescription to my designated chemist and to make a follow up appointment with her to discuss the blood tests. This is impressive, so thank you. The NHS remains something to be proud of in my view.”**



## Prescription Enquiries Telephone Line



Our dedicated prescription clerks can help you with any prescription related enquiries.

From the 15<sup>th</sup> of September, This line will be extended from 11am until 2pm Monday to Friday.

The line is now open from 12pm until 2pm every day. Simply phone the surgery on our main line.

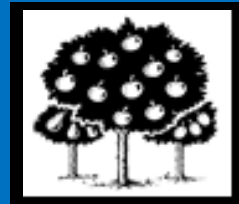
### 0117 980 5100 – Option 3

## Please Note:

**We will not be taking prescription requests through this line.**  
You can order repeat medication through:

- The NHS App
- Our Website: <https://orchardmedicalcentre.co.uk/prescriptions/>
- A Paper Request at Reception
- The Pharmacy





## PATIENT POSTERS



### Be tick aware

Scan the code for more information



Enjoying the great outdoors?

Tick Awareness

1 Use an insect repellent that prevents ticks

2 Wear long sleeves and long trousers to prevent direct skin exposure

3 Keep to clearly defined paths and avoid brushing against vegetation

6 If you find a tick, safely remove it as soon as possible

5 When you're back indoors, check for any ticks on you, your children and pets

4 Check for ticks on young children, including around their heads and necks



**Penny Brohn<sup>UK</sup>**  
Cancer wellbeing for everyone

### Preparing for Treatment

FREE online support to help you prepare physically for cancer treatment



To join our 2-6 week programme

Please contact us at [prehab@pennybrohn.org.uk](mailto:prehab@pennybrohn.org.uk)  
or phone Client Support on 0303 3000 118

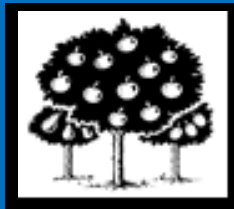


## Your experience with your GP practice after cancer

We would like to hear about your  
experiences of the care and support you  
received after your cancer diagnosis.

Scan the QR code to take part in the survey





# **THE ORCHARD MEDICAL CENTRE**

**The Orchard Grapevine — Issue 14 — August 2025**  
**The Orchard Medical Centre, Kingswood.**

## **How Have We Done?**

**We would love to hear your thoughts about your recent experience to help us improve our services. To provide feedback, you can:**

**Visit the 'Care Organisation' Website here: <https://www.careopinion.org.uk>**

**Leave feedback using the Friends and Family Test: <https://orchardmedicalcentre.co.uk/services/managing-your-health-online/online-forms/nhs-friends-and-family-test/friends-and-family-test-results/>**

**Or, speak to staff on 0117 980 5100.**